



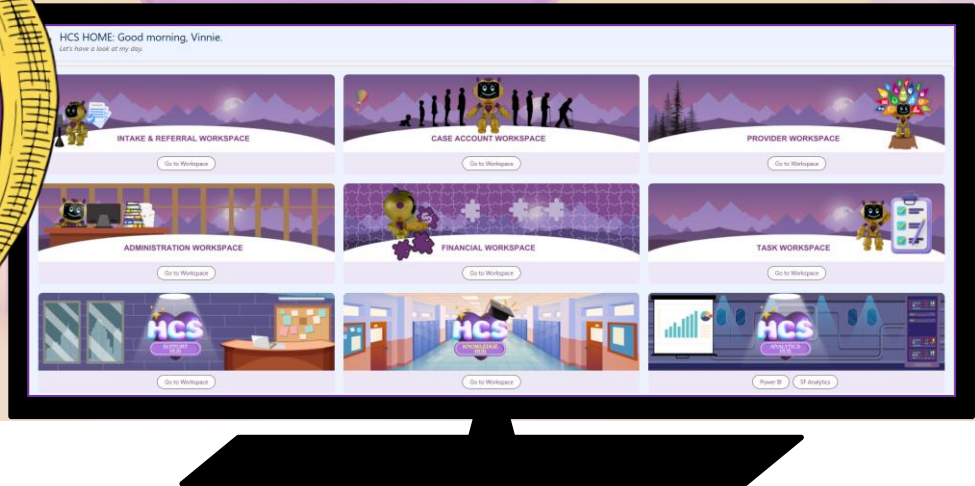
Human Care Services

Modern Case Management Digital Solution | Built for Local DSS
Powered by Salesforce Public Sector



What is HCS?

HCS is a modern, cloud-based digital solution built specifically for Departments of Social Services. Developed on the secure Salesforce Public Sector platform, HCS centralizes case management, provider oversight, financial tracking, and reporting - all within a compliant, scalable system.



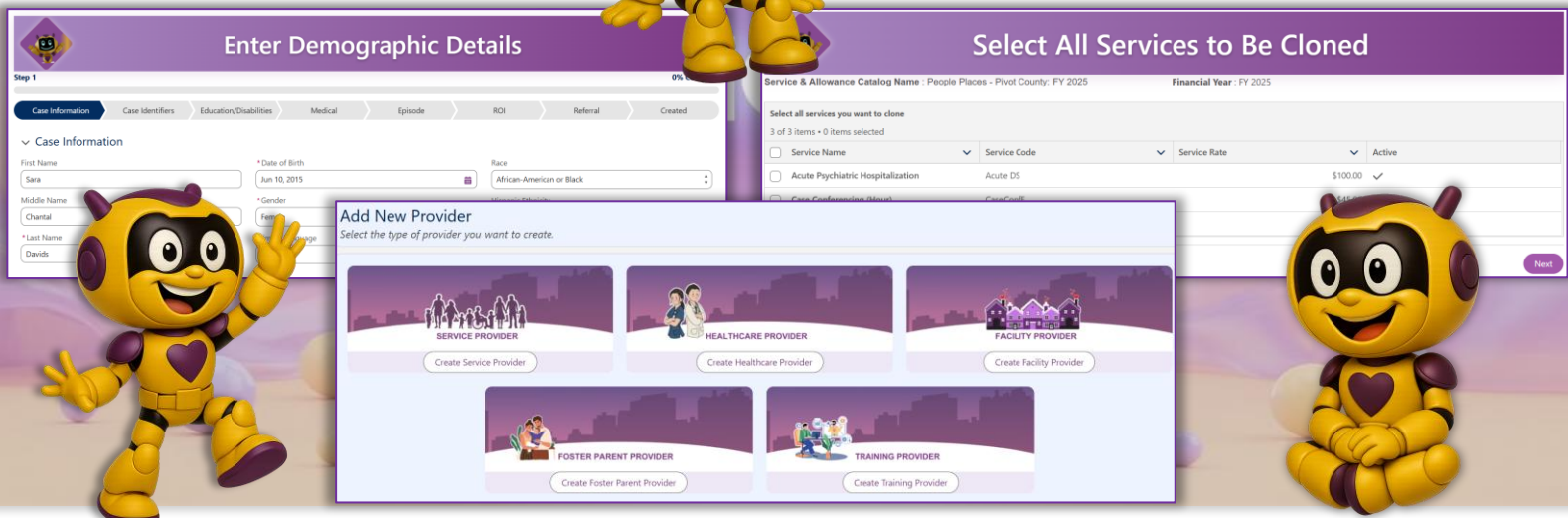
Why Localities Choose HCS

- ♥ Purpose-built for DSS programs and workflows.
- ♥ Pre-configured features designed to support core DSS needs with minimal customization.
- ♥ Fully customizable to match your locality's structure, departments, and long-term goals.
- ♥ Developed with guidance from VDSS IT to meet SEC530 and NIST 800-53a compliance.



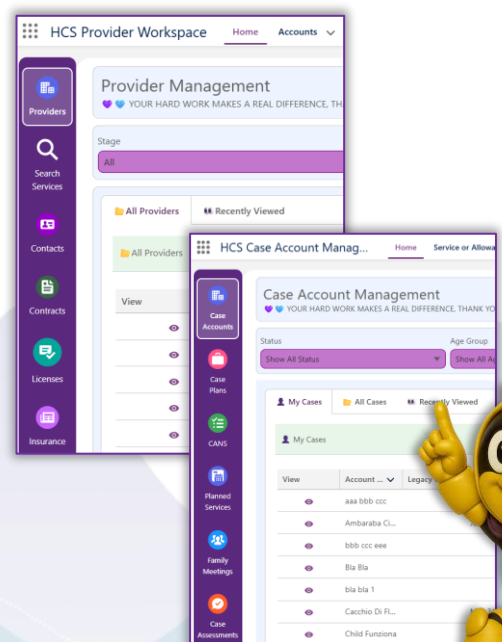
Key Benefits at a Glance

- ♥ Centralized case, funding, service, and provider management.
- ♥ Automated workflows and analytics reduce manual effort.
- ♥ Accurate financial tracking for funding programs.
- ♥ Outcome-based reporting and audit readiness.
- ♥ Built-in HCS Knowledge Hub and Support App.
- ♥ Department-specific workspaces for focused collaboration.
- ♥ Easily adapts to changing policies and compliance needs.



Core Functionalities

- ♥ Case Management: Intakes, episodes, service plans, visits, financials, assessments.
- ♥ Provider Management: Licenses, contracts, referrals, services, training and matching.
- ♥ Finance & Administration: Payments, purchase orders, co-pays, refunds, approvals.
- ♥ Funding & Budget: Streams, categories, grants, expenditure tracking and reports.
- ♥ General Ledger: GL accounts, entries, possible integration with tools like MUNIS.
- ♥ Resource Calendar: Manage FAPT meetings, visits, workshops and events
- ♥ Support Tools: Built-in ticketing system and knowledge hub with guides and videos.



Ready to Modernize Your DSS Program?

Contact us to schedule a consultation or demo.

Email: info@pivotaroundtheworld.com

Website: <https://pivotaroundtheworld.com/>



Developed by Pivot Around the World, a trusted Salesforce Partner.

